



## Complaint form

Aboriginal and Torres Strait Islander Health Practice Board of Australia  
 Chinese Medicine Board of Australia  
 Chiropractic Board of Australia  
 Dental Board of Australia

Medical Board of Australia  
 Medical Radiation Practice Board of Australia  
 Nursing and Midwifery Board of Australia  
 Occupational Therapy Board of Australia  
 Optometry Board of Australia

Osteopathy Board of Australia  
 Pharmacy Board of Australia  
 Physiotherapy Board of Australia  
 Podiatry Board of Australia  
 Psychology Board of Australia

### Make a complaint

Use this form if you wish to make a complaint about:

- decisions by the Australian Health Practitioner Regulation Agency (AHPRA), a Board or Committee (except the outcome of a notification about a practitioner or the application of a National Standard in relation to a practitioner), and
- the behavior of an AHPRA staff member or a Board or Committee member.



**This form does not cover matters such as notifications concerning health practitioners. A notification about a health practitioner can be made by following the *Make a notification link on the AHPRA website (www.ahpra.gov.au)*.**

A complaint may be made about AHPRA or a Board's process in managing the notification. However, a complaint cannot be made about the outcome of a notification.

### Privacy and confidentiality

The information collected in this form will assist the Board and AHPRA with investigating your complaint.

The Board and AHPRA are committed to ensuring the privacy and confidentiality of personal information held and will adhere to the National Privacy Principles under the *Privacy Act 1988* (Cth) when collecting, using, disclosing, securing and providing access to private information.

AHPRA's *Privacy policy* explains how your personal information will be stored, handled and used.

This document can be accessed at [www.ahpra.gov.au/privacy.aspx](http://www.ahpra.gov.au/privacy.aspx)

### Symbols in this form



#### Additional information

Provides specific information about a question or section of the form.



#### Attach document(s) to this form

Processing cannot occur until all required documents are received.



#### Signature required

Requests appropriate parties to sign the form where indicated.

### Completing this form

- Read and **complete all questions**.
- Ensure that **all pages** and required **attachments** are returned to AHPRA.
- Use a **black or blue** pen only.
- Print clearly in **BLOCK LETTERS**
- Place X in **all** applicable boxes: **X**

**Send the completed form and required attachments to:**

**The State or Territory Manager  
 AHPRA  
 GPO Box 9958  
 Melbourne VIC 3001**

## SECTION A: Personal details

### 1. What are your details?

**Title**  
 MR  MRS  MISS  MS  DR  OTHER

**Name**

**Mailing address**

**City/Suburb/Town**

**State or territory (e.g. VIC, ACT)**  
 VIC

**Postcode**

**Contact phone number during business hours**

**Mobile number**

**Email**



## SECTION B: Complaint details

### 2. My complaint is about:

Please specify one

- AHPRA
- A National Board (Aboriginal and Torres Strait Islander Health Practice, Chinese Medicine, Chiropractic, Dental, Medical, Medical Radiation Practice, Nursing and Midwifery, Occupational Therapy, Optometry, Osteopathy, Pharmacy, Physiotherapy, Podiatry, Psychology)
- AHPRA's Agency Management Committee

Individual(s) involved (if known):

Fiona Sinnamon

### 3. Please describe the issue which is of concern to you:



We need to know:

- what happened
- when it happened (include dates)
- who did it (include names of individuals involved)
- how and when you found out about it,
- any other relevant details including any information or evidence to support your complaint.

Provide details

Fiona Sinnamon agreed to reflect a logically flawed and faulty decision of the Medical Board of Australia.



You **must** attach a separate sheet if the details do not fit in the space provided.



You **must** provide copies (not the original) of any documents that may help us to investigate your complaint (for example, any correspondence or records of conversations).

### 4. How would you like to see your complaint resolved?

Provide details

Remake the board decision correctly so that when she agrees to reflect it I will not find it offensive.

## SECTION C: Signature

Name

David Ashley Sutton Crofts

Date

25 / 11 / 2014

Signature



Aboriginal and Torres Strait  
Islander health practice  
Chinese medicine  
Chiropractic  
Dental  
Medical  
Medical radiation practice  
Nursing and Midwifery  
Occupational therapy  
Optometry  
Osteopathy  
Pharmacy  
Physiotherapy  
Podiatry  
Psychology

Australian Health Practitioner Regulation Agency

**Private and Confidential**

24 November 2014

Mr David Crofts  
23 Brisbane St  
BERWICK VIC 3806

Dear Mr Crofts

**Notice of Board decision to take no further action**

I refer to the letter advising you of the assessment of the notification about Dr Hillol Das.

On 20 November 2014, the Medical Board of Australia (the Board) decided to take no further action under section 151(1)(a) of the Health Practitioner Regulation National Law (the National Law).

You advised the Board that Dr Das failed to fulfil his obligations as a medical practitioner by failing to identify himself as the person who requested your involuntary treatment under the *Mental Health Act 1986* and he did not add the reasons for his request to your medical records.

Dr Das was sent a copy of the notification and he was asked to respond. In making its decision, the Board considered the information you provided and Dr Das' response.

Dr Das advised the Board that he treated you from 2003 to 2013 during which time he saw you every 6 to 12 weeks. Dr Das advised that on or around January/February 2013 you were admitted to Casey Hospital for a brief period and then discharged on a community treatment order.

Dr Das advised that it was always the preferred arrangement that the Crisis Assessment and Treatment Team be involved in involuntary admissions instead of Dr Das, as they did not want to jeopardise any follow up arrangement that you might have with Dr Das. The Board considers Dr Das' approach in this regard as appropriate in the circumstances.

Based on all of the information available, the Board considered that there were no issues of unprofessional conduct or unsatisfactory professional performance on the part of Dr Das.

Thank you for taking the time to raise your concerns. This matter has now been closed.

If you have any queries, please contact [vic-notifications@ahpra.gov.au](mailto:vic-notifications@ahpra.gov.au) quoting the reference number below.

Yours sincerely



**Fiona Sinnamon**  
Manager Notifications

24 November 2014  
Mr David Crofts  
23 Brisbane St  
BERRIG VIC 3808

**Reference Number:** 00290870

PRA11

I refer to the letter advising you of the assessment of the notification about Dr Hillier (PRA11) on 20 November 2014. The Medical Board of Australia (the Board) decided to take no further action under section 151(1)(a) of the Health Practitioner Regulation National Law (the National Law).

You advised the Board that Dr Das failed to fulfil his obligations as a medical practitioner by failing to identify himself as the person who requested your involuntary treatment under the Mental Health Act 1983 and he did not add the reasons for his request to your medical records.

Dr Das was sent a copy of the notification and he was asked to respond in writing to the Board. The Board considered the information you provided and Dr Das' response.

Dr Das advised the Board that he treated you from 2003 to 2013 during which time he saw you every 6 to 12 weeks. Dr Das advised that on or around January-February 2013 you were admitted to Casey Hospital for a brief period and then discharged on a community treatment order.

Dr Das advised that it was always the patient's arrangement for the Crisis Assessment and Treatment Team to be involved in involuntary admissions instead of Dr Das, as they did not consider Dr Das appropriate in the region at the time.

Based on all of the information available, the Board considered that there was no issue of unsatisfactory conduct or unsatisfactory professional performance on the part of Dr Das.

Thank you for taking the time to raise your concerns. This matter has now been closed.