

RE: 201409082

From: David Crofts <david.crofts@gmail.com>

To: Lynn.Griffin@health.vic.gov.au

Date: Fri, 21 Nov 2014 16:17:33 +1100

Hello Lynn,

The fact that Southern Health were a willing tool of Dr Das does not negate the need for them to act like responsible medical professionals. I believe that some blame also lies with the crisis assessment team as for responding to Dr Das's request the way they did. When Dr Das contacted their crisis assessment team it is in both my interests and Casey Hospitals interest for them to make a written note of Dr Das's concerns for my medical records. As I believe if no written record exists in Casey Hospital, no written record will probably exist in Dr Das's private rooms and I will have to rely upon his re-collection of the events of nearly 2 years ago.

As the details of my complaint are now clear to you, please shift your focus to Dr Das and the faulty medical system that failed to document the reasons for its actions.

I believe it is your job to force Dr Das and Southern Health to be accountable.

Sincerely,

David Crofts.

-----Original Message-----

From: Lynn.Griffin@health.vic.gov.au
[<mailto:Lynn.Griffin@health.vic.gov.au>]

Sent: Friday, 21 November 2014 03:10 PM

To: dasc1961@netscape.net

Subject: 201409082

Dear Mr Crofts

Thank you for your message to me. I have been away for a few days so was unable to call you back. An officer from the Mental Health Complaints Commissioner has now advised me that Dr Das does not work for Southern Health but is a psychiatrist in private practice. I did not realise this and so I was wrong in suggesting you should write to Southern Health complaints as they cannot respond on behalf of Dr Das. You will need to send your complaint letter directly to Dr Das at his private rooms. I am sorry about this error on my part.

Lynn Griffin
Resolutions Manager

Health Services Commissioner
Level 26, 570 Bourke Street, Melbourne 3000
9032 3110
9032 3111(fax)

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