

Re: [Fwd: 201409082] :- they cannot respond on behalf of Dr Das

To: David Crofts <david.crofts@gmail.com>

From: Lynn.Griffin@health.vic.gov.au

Date: Tue, 2 Dec 2014 10:07:23 +1100

Dear Mr Crofts

My advice to you is unchanged from the email of 21 November 2014. I will speak with Ms Fernandez to ask how she intends to respond to you with regard to Monash Health.

Lynn Griffin | Resolutions Manager

Office of the Health Services Commissioner |

Level 26, 570 Bourke St, Melbourne, 3000

p. 9032 3110 | f. 9032 3111 |

e. lynn.griffin@health.vic.gov.au

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The Office of the Health Services Commissioner deals with complaints about health service providers and health privacy.

From: David Crofts <david.crofts@gmail.com>

To: "Lynn.Griffin@health.vic.gov.au" <Lynn.Griffin@health.vic.gov.au> ,

Date: 02/12/2014 10:04 AM

Subject: [Fwd: 201409082] :- they cannot respond on behalf of Dr Das

However, when they act as completely unaccountable tools of Dr. Das, that is exactly what their cat team is doing !!!!

Please, acknowledge your mistaken regarding Dr. Das and also ask Paula Fernandez to address my complaint about Dr. Tampiyappa !!!!

----- Forwarded Message -----

From: Lynn.Griffin@health.vic.gov.au

To: dasc1961@netscape.net

Subject: 201409082

Date: Fri, 21 Nov 2014 15:10:23 +1100

Dear Mr Crofts

Thank you for your message to me. I have been away for a few days so was unable to call you back. An officer from the Mental Health Complaints Commissioner has now advised me that Dr Das does not work for Southern Health but is a psychiatrist in private practice. I did not realise this and so I was wrong in suggesting you should write to Southern Health complaints as they cannot respond on behalf of Dr Das. You will need to send your complaint letter directly to Dr Das at his private rooms. I am sorry about this error on my part.

Lynn Griffin

Resolutions Manager

Health Services Commissioner

Level 26, 570 Bourke Street, Melbourne 3000

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Health Services Commissioner

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