

RE: 201409082

To: David Crofts <david.crofts@gmail.com>

From: Lynn.Griffin@health.vic.gov.au

Date: Fri, 21 Nov 2014 16:58:34 +1100

Dear Mr Crofts

While I am willing to follow up with Southern Health on the progress of their response to you, you will need to contact Dr Das as a first step. Our process is one of mediation and sometimes conciliation and so you do need to raise your concerns with Dr Das and allow him the opportunity to respond. It is best if you ask him directly for his reasons for contacting the CATT on that occasion and to ask him for a copy of the relevant medical records for that incident.

Lynn Griffin | Resolutions Manager

Office of the Health Services Commissioner |

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e. lynn.griffin@health.vic.gov.au

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