

Our Ref: 2017104625

PRIVATE AND CONFIDENTIAL

Mr David Crofts
23 Brisbane St
BERWICK VIC 3806
By email: david.crofts@gmail.com

Dear Mr Crofts

Confirmation of decision to close your complaint

I refer to your email of 7 August 2017 raising concerns about our decision to close the complaint you made to the Mental Health Complaints Commissioner (MHCC) about Monash Health and decisions made by Dr Atanas Yonchev.

I am the officer who deals with complaints about the MHCC. I have reviewed the MHCC records, including the reasons for closing the complaint as outlined in our letters to you dated 6 April 2017 and 7 August 2017. I note that we have previously provided to you a letter from Dr Yonchev summarising the basis on which he made decisions about your medication. We have also advised you that you should talk to your current treating team if you continue to have concerns about your medication, and you have repeated that you refuse to engage with your treating team.

I have decided to affirm the decision that it is appropriate to close your complaint as we cannot identify any further steps that could be taken to resolve your concerns.

As previously advised, you have the right to make a complaint about the MHCC to the Victorian Ombudsman by completing the online complaint form at www.ombudsman.vic.gov.au or by calling (03) 9613 6222.

Yours sincerely



Isabel Anton
Principal Legal Officer
Internal Complaints Officer

16 / 08 / 2017

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Thursday, 17 August 2017 03:44 AM
To: help@mhcc.vic.gov.au
Cc: minister.foley@dhhs.vic.gov.au; daniel.andrews@parliament.vic.gov.au
Subject: FW: Private and Confidential: Mental Health Complaints Commissioner 2017104625

Principal Legal Officer
Internal Complaints Officer

Dear Isabel Anton,

In your letter you stated "I note that we have previously provided to you a letter from Dr Yonchev summarising the basis on which he made decisions about your medication." Please note, with this letter in mind it is a complete mystery why Zuclopenthixol Decanoate was selected in 2016 and the choice of the offending dose of 450 mg IMI 2/52 doubly so !!!!

In your letter you stated "we cannot identify any further steps that could be taken to resolve your concerns." Please note, I have clearly communicated to you the further step of having the MHCC send to Yonchev "2017.04.18_IDEAL_SOLUTION.pdf".

Your use of your above statement as an excuse not to assist me further is redundant.

Sincerely,

David Crofts.

Mr David Crofts
23 Brisbane St, Berwick,
Victoria, 3806

5 April 2017

Dear Mr Crofts,

This letter is in response to your request for clarification of your medication history and the rationale for it. I have reviewed your medication history with Monash Health and I can inform you that:

- The first record of medication in your Monash Health file is from 14/03/2000 and your medication was Flupenthixol Decanoate 100 mg IMI 2/52
- The dose was reduced gradually to 40 mg IMI 2/52 from 12/07/2000
- Your medication was changed to Zuclopenthixol Decanoate 300 mg IMI 2/52 from 3/03/2004
- There is a gap in your medication history due to the transfer of care to private psychiatrist and GP. The next record is of Flupenthixol Decanoate 40 mg IMI 2/52 prescription was on 1/07/2015
- On 7/12 /2015 a decision was made to switch to Paliperidone Palmitate 150 mg IMI 4/52 due to your refusal to comply with assessment and verbally aggressive behaviour which were considered signs of being unwell
- Due to poor response to the new medication you were admitted to Casey E Ward and your medication was changed to Zuclopenthixol Decanoate at the dose of 450 mg IMI 2/52
- You were discharged on this medication and you have been on the same dose since.

I would like to inform you that I am no longer your treating psychiatrist.

Please refer all your inquiries to your current treatment team.

Kind Regards,



Dr Atanas Yonchev,
Consultant Psychiatrist
Pakenham Community Care Team

Our Ref: 2017104625



Dr Atanas Yonchev

Consultant Psychiatrist
Pakenham Community Care Team

Dear Dr Yonchev,

Please supply the “objective reasons” for your refusal to return Mr David Crofts to a medication level that “proved good enough in 2012”.

Yours sincerely,

A handwritten signature in purple ink, appearing to read 'Kaaren Dahl', is written in a cursive style.

Kaaren Dahl

Manager Resolutions and Review

18 / 04 / 2017

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Thursday, 17 August 2017 08:31 AM
To: help@mhcc.vic.gov.au
Cc: minister.foley@dhhs.vic.gov.au; daniel.andrews@parliament.vic.gov.au
Subject: RE: Confirmation of "decision" to close your complaint ...

Principal Legal Officer
Internal Complaints Officer

Level 26, 570 Bourke Street
MELBOURNE Victoria 3000

By email: help@mhcc.vic.gov.au

Dear Isabel Anton,

RE: Confirmation of "decision" to close your complaint ...

You are as bad as Atanas Yonchev.

Your opinion just wells up out of your subconscious and you don't provide; and I suspect, even know; the objective reasons for these so called "decisions" of yours !!!!

Sincerely,

David Crofts.