13 September, 2017 Bourke Street Melbourne VIC 3000

File No: C/17/16453

Tel 03 9613 6222 Fax 03 9602 4761 Toll free 1800 806 314 DX 210174 Melbourne



Mr David Croft 23 Brisbane Street BERWICK VIC 3806

Dear Mr Croft

## Your complaint to the Victorian Ombudsman

The Ombudsman has received your letter dated 28 August 2017. I am writing to seek information from you to determine if this office has a role in your complaint.

You have attached correspondence between yourself, the Premier, Ministers, Dr Atanas Yonchev and the Mental Health Complaints Commissioner.

This office can look at complaints about the Mental Health Complaints Commissioner, however cannot look at complaints about the actions or decisions of the Members of Parliament or private individuals such as doctors.

If you are dissatisfied with the decisions or actions of the Mental Health Complaints Commissioner, please provide a brief summary of why you believe its decisions or actions were unlawful or wrong.

Please provide this information via the following details:

| Post:      | Level 2                              |
|------------|--------------------------------------|
|            | 570 Bourke Street                    |
|            | Melbourne VIC 3000                   |
| Email:     | ombudvic@ombudsman.vic.gov.au        |
| Telephone: | 9613 6222                            |
|            | 1800 806 314 (regional callers only) |
| Fax:       | 9614 0246                            |
|            |                                      |

Please provide the information within seven days, or contact me if you are unable to do so. If I do not hear from you within seven days, I will assume that you no longer wish to pursue your complaint and your file will be closed.

If you have any queries, you are welcome to contact me on one of the above telephone numbers. Please quote reference number C/17/16453.

Yours sincerely

Kathleen Miller Investigation Officer

Email ombudvic@ombudsman.vic.gov.au

## **David Crofts**

| From:<br>Sent:<br>To:<br>Subject:<br>Attachments: | David Crofts <david.crofts@gmail.com><br/>Friday, 15 September 2017 03:46 PM<br/>ombudvic@ombudsman.vic.gov.au<br/>Emailing: All correspondence relevant to the failure of Ms Elizabeth Barber<br/>to perform her designated function<br/>2017.01.31_EMAIL.pdf; 2017.04.05_LETTER.pdf; 2017.04.06_LETTER.pdf;</david.crofts@gmail.com> |
|---|--|
| Flag Status:                                      | 2017.04.11_EMAIL.pdf; 2017.04.16_LETTER.pdf; 2017.04.18<br>_IDEAL_SOLUTION.pdf; 2017.04.24_LETTER.pdf; 2017.05.11_LETTER.pdf;<br>2017.08.07_EMAIL.pdf; 2017.08.16_EMAIL.pdf; 2017.08.28_LETTER.pdf;<br>2017.09.13_LETTER.pdf<br>Flagged  |

Reference Number C/17/16453

Kathleen Miller Investigation Officer

Dear Madam,

The aim here is to get Ms Elizabeth Barber to send "2017.04.18\_IDEAL\_SOLUTION.pdf" to the psychiatrist of Casey Hospital named Atanas Yonchev as he clearly has not answered in "2017.04.05\_LETTER.pdf" Ms Elizabeth Barber's question as she states it in "2017.04.11\_EMAIL" !!!!

Sincerely,

David Crofts.

Your message is ready to be sent with the following file or link attachments:

2017.01.31\_EMAIL.pdf 2017.04.05\_LETTER.pdf 2017.04.06\_LETTER.pdf 2017.04.11\_EMAIL.pdf 2017.04.16\_LETTER.pdf 2017.04.18\_IDEAL\_SOLUTION.pdf 2017.04.24\_LETTER.pdf 2017.05.11\_LETTER.pdf 2017.08.07\_EMAIL.pdf 2017.08.16\_EMAIL.pdf 2017.08.28\_LETTER.pdf 2017.09.13\_LETTER.pdf

Note: To protect against computer viruses, email programs may prevent you from sending or receiving certain types of file attachments. Check your email security settings to determine how attachments are handled.