

From: ombudvic@ombudsman.vic.gov.au [mailto:ombudvic@ombudsman.vic.gov.au]
Sent: Thursday, 28 September 2017 04:55 PM
To: david.crofts@gmail.com
Subject: Your complaint to the Victorian Ombudsman

28 September 2017	File No: C/17/16453
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Mr David Croft
By Email: david.crofts@gmail.com

Dear Mr Croft

Your complaint to the Victorian Ombudsman

Thank you for your complaint dated 28 August 2017 and further email dated 15 September 2017 about the Mental Health Complaints Commissioner (MHCC).

You have requested that the Ombudsman instruct the Minister for Mental Health to instruct the MHCC to send "2017.04.18_IDEAL_SOLUTION.pdf" to Dr Atanas Yonchev.

In response to my request for you to clarify your concerns in regards to the MHCC you have reiterated via email dated 15 September 2017, that you want the MHCC to send the above document to Dr Yonchev.

Our office is able to consider most complaints about the actions and decisions of MHCC under the Ombudsman Act 1973. However, it is not our role to instruct agencies on how to perform their functions.

You have provided letters from MHCC to yourself, dated 7 August and 16 August 2017. These letters show that your complaint was closed after Dr Yonchev provided information from your clinical file about the changes in your medication. You have not provided information on actions or decisions of MHCC that may be unlawful or unreasonable.

I do not consider there is a role for this office in your complaint and the file will be closed.

If you have any queries please contact me on 9613 6222 or 1800 806 314 (regional callers only). Please quote reference number C/17/16453.

Yours sincerely

Kathleen Miller
Investigation Officer

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From: David Crofts [<mailto:david.crofts@gmail.com>]
Sent: Thursday, 28 September 2017 05:23 PM
To: ombudvic@ombudsman.vic.gov.au
Subject: FW: Emailing: All correspondence relevant to the failure of Ms Elizabeth Barber to perform her designated function ...

Reference Number C/17/16453

Kathleen Miller
Investigation Officer

Dear Madam,

Please refer to "2017.09.28_EMAIL.pdf".

Am I to understand that you will not right the wrong of dereliction of duty ????

Sincerely,

David Crofts.

From: David Crofts [<mailto:david.crofts@gmail.com>]
Sent: Friday, 15 September 2017 03:46 PM
To: ombudvic@ombudsman.vic.gov.au
Subject: Emailing: All correspondence relevant to the failure of Ms Elizabeth Barber to perform her designated function ...

Reference Number C/17/16453

Kathleen Miller
Investigation Officer

Dear Madam,

The aim here is to get Ms Elizabeth Barber to send "2017.04.18_IDEAL_SOLUTION.pdf" to the psychiatrist of Casey Hospital named Atanas Yonchev as he clearly has not answered in "2017.04.05_LETTER.pdf" Ms Elizabeth Barber's question as she states it in "2017.04.11_EMAIL" !!!!

Sincerely,

David Crofts.

Your message is ready to be sent with the following file or link attachments:

2017.01.31_EMAIL.pdf
2017.04.05_LETTER.pdf
2017.04.06_LETTER.pdf
2017.04.11_EMAIL.pdf
2017.04.16_LETTER.pdf
2017.04.18_IDEAL_SOLUTION.pdf
2017.04.24_LETTER.pdf
2017.05.11_LETTER.pdf
2017.08.07_EMAIL.pdf
2017.08.16_EMAIL.pdf
2017.08.28_LETTER.pdf
2017.09.13_LETTER.pdf
2017.09.28_EMAIL.pdf

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From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Thursday, 28 September 2017 10:40 PM
To: ombudvic@ombudsman.vic.gov.au
Subject: My complaint for the Victorian Ombudsman

Dear Ms Miller,

Kathleen Miller	File No: C/17/16453
David Crofts	Reference Number: C/17/16453

First of all my surname is Crofts and I find your repeated references to me as Mr Croft offensive !!!!

You state "... it is not our role to instruct agencies on how to perform their functions."

Is your arrogance so great that you expect me to believe you never correct incorrect functioning when it comes to actions and decisions under the Ombudsman Act 1973 !!!!

Sincerely,

David Crofts.