

From: David Crofts [<mailto:david.crofts@gmail.com>]

Sent: Monday, 9 October 2017 01:43 PM

To: ombudvic@ombudsman.vic.gov.au

Subject: My complaint to you for the Victorian Ombudsman

You referred me to your previous email in which you stated ... it is not our role to instruct agencies on how to perform their functions !!!!

I am glad that you now admit your role is to instruct agencies on how to perform their "administrative" functions !!!!