4 December 2017 | File No: C/17/21092 |

Mr David Crofts

By Email: david.crofts@gmail.com

Dear Mr Crofts

Your complaint about the Mental Health Complaints Commissioner

I am writing in relation to your complaint about the Mental Health Complaints Commissioner.

You have written to this office 15 times about your complaint. I can see from your case notes that the officer handling your complaint wrote to you about the assessment of your complaint on 28 September and 9 October 2017 and informed you that this office would not be considering your matter further.

I understand that you disagree with this office's view and wish for a different outcome. However, for the reasons previously provided, we will not be taking any action on your complaint. Should we receive further correspondence from you which does not contain any new information, your future contact with this office may be limited.

Yours sincerely

Andrew Gloster

Senior Investigation Officer

Dear Mr Gloster,

How can you keep a straight face and claim Atanas Yonchev has answered in "2017.04.05_LETTER.pdf" Ms Elizabeth Barber's question as she states it in "2017.04.11_EMAIL" ????

Sincerely,

David Crofts.

P.S.

If you choose to let a machine overrule you when it comes to responding to my emails, go ahead, see if I give a shit !!!!