# Southern Health

## CONSUMER FEEDBACK FORM

| Person providing feedback<br>(complainant details)           | Consumer   |
|--|--|
| We appreciate that at times you and/or the person you are    | (Please complete only if different from the complainants details). |
| acting on behalf of may wish to remain anonymous. If         | Medical Record # (if known)  |
| this is the case, an investigation will not be conducted and | Title: Mr Mrs Miss Master Ms                                       |
| this information will be used as constructive feedback only. | First Name:  |
| Medical Record # (if known)                                  | Surname:   |
| Title: (Mr) Miss Master Ms                                   | Address:   |
| First Name: DAVID  | Postcode:  |
| Surname: CROFTS  | Phone: Mobile:   |
| Address: 23 BRISBANE STREET                                  | Email:   |
| BERWICK Postcode: 3806                                       | Date of Birth: 23/2/1961   |
| Phone: 0397074594 Mobile: 0437074594                         | Primary Language:  |
| Email: dasc 1961@netscape. net                               | Interpreter Required: Yes (No)                                     |
| Primary Language: ENGLISH                                    | Please indicate if you would be interested in attending an         |
| Interpreter Required: Yes / No                               | informal meeting with an interpreter present and we will be        |
| Please indicate if you would be interested in attending an   | happy to arrange this. Yes (No)                                    |
| informal meeting with an interpreter present and we will be  |  |
| happy to arrange this.                                       | If you have the following information, please provide:             |
|  | The name of the Ward , Unit, Department or Service:                |
| What is your relationship to the Consumer?                   | WARD E   |
| Child Friend   |  |
| Parent Sibling   | The name of the treating health professional(s):                   |
| Self 🗹 Spouse  | DR. SHAUN TAMPIYAPPA   |
| Other:   | DR. MARTIN PRESTON   |
| Please specify   | DR. THREET TREETSTY  |
| Where was the service provided?                              |  |
| Casey Hospital   | e e  |
| Cranbourne Integrated Care Centre                            |  |
| Dandenong Hospital   |  |
| Kingston Centre  |  |
| Monash Medical Centre Clayton                                |  |
| Monash Medical Centre Moorabbin                              |  |
|  |  |
| Community Service   Please specify si                        | te   |
|  | te   |
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|  |  |

## Southern Health

Please provide details of your feedback including dates, times, location and outcomes. (If more space is required, please add pages).

contacted Dr. Shaun Tampiyappa, being he be his Face me 6 ····· To enable us to best meet your expectations, please advise if you would like a written response or a meeting to further discuss your feedback: watten Signature of Consumer: Date: Signature of Person Providing Feedback: Date: 12171.13 Prior to the commencement of an investigation a staff member will telephone both the Consumer and the person providing feedback to confirm receipt of the feedback form. An investigation cannot proceed without the consent of the Consumer or their Guardian. Please ensure that all of your contact numbers and address details are completed. Please return the completed form to the relevant site Consumer Liaison Officer by mail: Casey MMC Clayton Dandenong Hospital Kingston Centre MMC Moorabbin Locked Bag 3000 Locked Bag 29 PO Box 478 Warrigal Road PO Box 72 Hallam 3803 Clayton 3168 Dandenong 3175 Cheltenham 3192 East Bentleigh 3165 (8768 1465) (9594 2702) (9554 8078) (97097134)(9928 8584) Thank you for taking the time to provide us with your valued feedback. Please note that feedback may also be provided by completing the online form available on the Southern Health website http://www.southernhealth.org.au/page/About Us/Contact us/.

David A.S. Crofts

23 Brisbane Street BERWICK Victoria 3806

Saturday, 8<sup>th</sup> February 2014

Dr. Shaun Tampiyappa

Monash Health Casey Community Team Casey Hospital Locked Bag 3000 HALLAM Victoria 3803

Dear Sir,

Please put this letter in the orifice reserved for all the letters that you refuse to respond to.

Yours sincerely,

D.A. Crofts

David Crofts.

P.S.

If the world is a just place, it will not only be me not getting your response.

David A.S. Crofts

23 Brisbane Street BERWICK Victoria 3806

Tuesday, 18<sup>th</sup> February 2014

Dr. Shaun Tampiyappa

Monash Health Casey Community Team Casey Hospital Locked Bag 3000 HALLAM Victoria 3803

Dear Sir,

The just penalty for your crimes is that you come apart in sympathy for what you did to me.

Yours satanically opposed,

D.A.Coopts

David Crofts.

David A.S. Crofts

23 Brisbane Street BERWICK Victoria 3806

Thursday, 22<sup>nd</sup> May 2014

Dr. Shaun Tampayappere

Monash Health Casey Community Team Casey Hospital Locked Bag 3000 HALLAM Victoria 3803

Dear Sir,

Please put this letter in the orifice reserved for all the letters that you refuse to respond to.

Yours sincerely,

D.A. Crofts

David Crofts.

P.S.

If the world is a just place, it will not only be me not getting your response.

P.P.S.

I believe I have nicely parted your orifice with this letter, and you will blow apart nicely now as a consequence. Call to Mr David Crofts on 11/06/2014 to find out more specific information about his concerns regarding Dr Tennent Tampiyappa:

- Notifier says he does not want to make a notification to AHPRA regarding Dr Tampiyappa or any other practitioners and says that he sent the letter with attachments because he wanted to make AHPRA aware that he was making complaints to other entities about concerns he has about the practitioner.
- He says AHPRA took the side of the practitioner with his previous notification and does want AHPRA to progress this matter.
- Mr Crofts was advised that a note would be put on the system that he did not want AHPRA to treat this as a new notification and the matter would be recommended for closure.
- End of call.

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Monday, 25 August 2014 06:10 PM
To: vic-notifications@ahpra.gov.au
Subject: A Future Notification of Dr Tennent Tampiyappa.

Azmi Shahabdeen Administration Officer Notifications Department

Dear Sir,

I wish you to leave my file of correspondences regarding Dr Tennent Tampiyappa open.

Also, please add this email to it.

Sincerely,

David Crofts.

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Monday, 25 August 2014 05:24 PM
To: mht@mht.vic.gov.au
Cc: vic-notifications@ahpra.gov.au; VCAT-HRD@justice.vic.gov.au
Subject: FW: FW: FW: FW: FW: FW: One pound of flesh !!!!

You should call yourself "The Faulty Health Professionals Corrections Board" !!!!

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Monday, 25 August 2014 04:10 PM
To: mht@mht.vic.gov.au
Subject: FW: FW: FW: FW: FW: FW: One pound of flesh !!!!

If a doctor decides to certify a particular mental patient what is at issue is his legal right to be faulty !!!!

From: David Crofts [mailto:david.crofts@gmail.com]
Sent: Monday, 25 August 2014 01:38 PM
To: mht@mht.vic.gov.au
Subject: FW: FW: FW: FW: FW: One pound of flesh !!!!

It is gratifying to know that you also understand Dr Shaun Tampiyappa's thought processes to be faulty !!!!

From: David Crofts [mailto:david.crofts@gmail.com] Sent: Monday, 25 August 2014 11:54 AM To: mht@mht.vic.gov.au Subject: FW: FW: FW: FW: One pound of flesh !!!!

You should call yourself "The Mental Health Professional Thought Process Validation Board" !!!!

------Forwarded Message ------From: David Crofts <<u>david.crofts@gmail.com</u>> To: <u>mht@mht.vic.gov.au</u> Subject: FW: FW: FW: One pound of flesh !!!! Date: Sat, 23 Aug 2014 18:42:30 +1000

If a patient decides not to consent to a particular medical treatment what is at issue is his legal right to not consent. My understanding of the medical profession tells me there is no such thing. If you are honest, the mental health act should certify when this criteria is met **regardless of all others**. Hence, there is no need for any other criteria as they would serve no purpose if there exists consent, and we must conclude there is no such thing as the ideal mental health act as we must all submit to the medical profession.

http://www.davidcrofts.com.au/my-inspired-documents/my-mental-health-act-1990

------ Forwarded Message ------From: David Crofts <<u>david.crofts@gmail.com</u>> To: <u>mht@mht.vic.gov.au</u> Subject: FW: FW: One pound of flesh !!!! Date: Sat, 23 Aug 2014 16:34:32 +1000

The medical profession believes no one is allowed to withdraw their consent !!!! The medical profession believes no one is required to consent when psychiatric treatment is given !!!! The medical profession believes no one should consider what it considers to be not required to be worthless !!!!

------ Forwarded Message ------From: David Crofts <<u>david.crofts@gmail.com</u>> To: <u>mht@mht.vic.gov.au</u> Subject: FW: One pound of flesh !!!! Date: Sat, 23 Aug 2014 14:28:26 +1000

The only reason you granted to me the legal right of being able to consent was because I had consented to what the medical profession had judged as necessary treatment and hence my consent was not necessary for me to service the medical profession.

Forwarded Message ----- From: David Crofts <<u>david.crofts@gmail.com</u>>
 To: <u>mht@mht.vic.gov.au</u>
 Subject: One pound of flesh !!!!
 Date: Mon, 18 Aug 2014 15:04:28 +1000

RE: 2014.07.18 - M.H.T. Statement of Reasons.pdf

So basically what you are telling me is that the only reason you un-certified me was that you believed the medical profession could still get its pound of flesh with me un-certified.





## **Notification (complaint)**

#### Health Practitioner Regulation National Law (the National Law)

Please complete this form to make a notification about a health practitioner or student: Aboriginal and Torres Strait Islander health practitioner, Chinese medicine practitioner, chiropractor, dental hygienist, dental prosthetist, dental therapist, dentist, doctor, nurse or midwife, medical radiation practitioner, occupational therapist, optometrist, osteopath, pharmacist, physiotherapist, podiatrist or psychologist.

If you need assistance to complete this form, phone the Australian Health Practitioner Regulation Agency (AHPRA) and ask to speak to a Notifications Officer.

#### State office contacts

| Australian Capital Territory | (02) 6195 2680 |
|------------------------------|----------------|
| Northern Territory           | (08) 8901 8580 |
| Queensland                   | (07) 3149 4782 |
| South Australia              | (08) 7071 5683 |
| Tasmania                     | (03) 6281 7980 |
| Victoria                     | (03) 8708 9284 |
| Western Australia            | (08) 6141 6090 |
| New South Wales              | 1300 419 495   |

#### Health practitioners, employers and education providers

If you are a health practitioner, employer or education provider and are making a mandatory notification as required under the National Law, please complete this form and send it to AHPRA.

### FOR NOTIFICATIONS IN NEW SOUTH WALES (NSW)

#### Members of the public

To make a notification about the conduct, health or performance of a practitioner, contact the NSW Health Care Complaints Commission on 1800 043 159 or (02) 9219 7444.

#### Health practitioners, employers and education providers

To make a mandatory notification relating to a registered practitioner or student, complete this form and return it to AHPRA. In NSW, AHPRA will refer the notification to the appropriate organisation.

### FOR COMPLAINTS IN QUEENSLAND

In Queensland, concerns about the health, conduct and performance of health practitioners are known as 'complaints', and these are received only by the Office of the Health Ombudsman (OHO). The OHO assesses the severity of all complaints and determines which complaints it must retain and manage, and which complaints to refer to AHPRA to manage on behalf of the National Boards.

For more information, or to make a complaint in Queensland visit the OHO website at www.oho.qld.gov.au, or call the OHO on 133 646 (133 0HO)

Please post this form with required attachments to:

AHPRA GPO Box 9958 IN YOUR CAPITAL CITY (refer below)

Sydney NSW 2001 Canberra ACT 2601 Adelaide SA 5001 Perth WA 6001

01 Melbourne VIC 3001 Hobart TAS 7001

Brisbane QLD 4001 Darwin NT 0801

1300 419 495 or you can lodge an enquiry

Attention Highlights important information about the form.



Attach document(s) to this form Processing cannot occur until all required documents are received.

Provides specific information about a question or section of the form.

Signature required Requests appropriate

Requests appropriate parties to sign the form where indicated.

The Board and AHPRA are committed to protecting your personal information

may collect, use and disclose your information are set out in the collection

in accordance with the Privacy Act 1988 (Cth). The ways the Board and AHPRA

By signing this form, you confirm that you have read the collection statement.

AHPRA's privacy policy explains how you may access and seek correction of

your personal information held by AHPRA and the Board, how to complain to

AHPRA about a breach of your privacy and how your complaint will be dealt with. This policy can be accessed at www.ahpra.gov.au/privacy.

### **Completing this form**

Read and complete all questions.

Privacy and confidentiality

statement relevant to this application, available at

www.ahpra.gov.au/privacy.

Symbols in this form Additional information

Ensure that all pages and required attachments are returned to AHPRA.

You may contact AHPRA on

at www.ahpra.gov.au

- Use a black or blue pen only.
- Print clearly in BLOCK LETTERS
- Place X in all applicable boxes: 🗴

| Were any patients harmed     | Mark all applicable  |  |  |
|------------------------------|--|--|--|
| by the conduct?              | Mark all applicable Don't know                                       | Minor physical harm  |  |
|                              | No harm  | Significant or major physical harm Death Other (specify below) |  |
|                              | Latent or potential harm (e.g. exposed to radiation,                 |  |  |
|                              | risk of infection)   |  |  |
|                              | Drug dependency  |  |  |
|                              | Minor psychological or emotional harm                                |  |  |
| 3                            | Significant or major psychological or emotional harm                 |  |  |
| Disease describe what homes  |  |  |  |
| Please describe what happene | ed<br>ned or what you are concerned about, including the place, date | and time the events occurred                                   |  |
|                              | clude details of the type of treatment involved, names and con       |  |  |
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|                              | T TAMPIYAPPA THRO  |  |  |
| PRACTICE OF                  | MEDICINE BREACHE   | D THE LAW  |  |
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Attach additional sheets if more space is required, with your name clearly marked on each page.