

David A.S. Crofts

23 Brisbane Street
BERWICK Victoria 3806

Sunday, November 30, 2014

The Commonwealth Ombudsman

G.P.O. Box 442
CANBERRA A.C.T. 2601

Dear Sir/Madam,

ATTN :- Designated Responder to e-Mail from :- david.crofts@gmail.com

Please find enclosed your overall topic for all your work done :- during my working week beginning :- Monday, December 1, 2014.

Yours sincerely,

A handwritten signature in black ink that reads "D.A. Crofts". The signature is written in a cursive style with a large initial 'D' and 'A'.

David Crofts.

David A.S. Crofts

23 Brisbane Street
BERWICK Victoria 3806

Sunday, November 30, 2014

Fiona Sinnamon
Manager Notifications

A.H.P.R.A.

G.P.O. Box 9958
MELBOURNE Victoria 3001

Dear Madam,

ATTN :- Designated Responder to Notifications from :- david.crofts@gmail.com

Please find enclosed your overall topic for all your work done :- during my working week beginning :- Monday, December 1, 2014.

Yours sincerely,



David Crofts.



Our ref: 2014-511871

4 December 2014

Mr David Crofts
23 Brisbane Street
BERWICK VIC 3806

Dear Mr Crofts

I am writing to you in relation to your recent email correspondence to this office.

I have assessed our records and note that you have sent many emails to this office since July 2012 about health practitioners, the Australian Health Practitioner Regulation Agency (AHPRA) and the National Health Practitioner Ombudsman and Privacy Commissioner (NHPOPC). We have explained to you on a number of occasions that these agencies are not within the jurisdiction of this office, and that we cannot investigate your complaints, however you have continued to forward emails about these matters. The number of emails we have received from you about the above matters and a range of unclear non-complaint matters has increased significantly since August 2014. Since that time, we have received in excess of 90 unclear emails from you, many of which contain offensive and abusive language and numerous attachments.

Unfortunately, the volume of unclear or out of jurisdiction matters that you have brought to our attention via email has been excessive. This is impacting on our ability to respond to other matters and as such, we will no longer accept email correspondence from you. Please note that your email address has now been blocked and we will therefore not be able to read or respond to further emails you send.

You are still welcome to contact our office via the following contact details:

Post: Commonwealth Ombudsman
GPO Box 442
CANBERRA ACT 2601

Phone: 1300 362 072

Our office remains open to consider any matter you would like to bring to our attention via the above forms of communication. We will however file but not necessarily respond to further unclear matters or matters that are not within the jurisdiction of this office.

Yours sincerely

David Pezzanite
Manager – Public Contact Team